



Certified Scrum Master® (CSM) Certification Training



"Upskill with our CSM® Certification Training and achieve certification with expert-led guidance."



UPSKILLMENT



INTRODUCTION



CSM Certification Course Curriculum Overview



Upskillment's Certified ScrumMaster (CSM) Certification Course offers a meticulously designed curriculum that equips learners with practical and theoretical knowledge of Scrum practices. The curriculum is structured to provide a blend of foundational understanding and advanced insights into Scrum, catering to both beginners and experienced professionals. The program is delivered through interactive sessions, simulations, and real-world case studies, ensuring a comprehensive learning experience. Our easy and affordable learning solutions are accessible to millions of learners worldwide, including those in the US, India, UK, Canada, Singapore, Australia, the Middle East, Brazil, and more. With a global community of over 1 million learners, we are committed to delivering high-quality, accessible education. By mastering the Scrum framework, participants gain expertise in team organization, project implementation, and enterprise transformation, enabling them to excel as Certified ScrumMasters.



CSM Exam and Certification Details



The exam consists of 50 multiple-choice questions, and you must score at least 74% (37 correct answers) to pass. The exam lasts 60 minutes, and you must attend a two-day training with Upskillment, a Scrum Alliance-accredited provider, before attempting the certification. Once you pass the exam, you will need to submit a license agreement and complete your membership profile with Scrum Alliance.

Certification Validity & Renewal:

- Validity: Two years.
- Renewal: To maintain your certification, you must earn Scrum Education Units (SEUs) through ongoing professional development.

Key Features:

- Two-year membership with Scrum Alliance, offering access to Agile resources and exclusive communities.
- Earn 16 Scrum Education Units (SEUs) and 20 Professional Development Units (PDUs) during the course.
- Complimentary exam fee coverage and access to exclusive learning materials.



Curriculum

1. Agile and Scrum Overview :-

The course begins with an introduction to Agile methodologies and the Agile Manifesto, emphasizing its **12 principles and 4 core values**: commitment, focus, openness, and respect. Through group activities, such as “Draw and Demonstrate,” you will learn to illustrate the Agile principles and demonstrate their application in real-world scenarios. You’ll also explore the distinction between Agile and Scrum, as well as the key characteristics of an Agile mindset.

2. Roles in Scrum :-

The curriculum then moves on to the three primary roles in Scrum: Scrum Master, Product Owner, and Development Team. Through the “Candy Catch” simulation, learners will engage in role-based activities, gaining a practical understanding of each role's responsibilities. This segment also explores the interaction between the Scrum Master and Product Owner, emphasizing their complementary roles and how their collaboration impacts team performance. You will also examine the differences between a Scrum Master and a Product Owner, ensuring clarity on how these roles should never overlap.

3. Scrum Ceremonies

The next section focuses on the five core Scrum ceremonies: Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective, and the Sprint itself. Through interactive games like the Scrum Paper Plane activity, you will experience these ceremonies in action, helping you understand the importance of timeboxing, sprint goals, and collaboration. You'll also explore how to avoid common pitfalls like sprint backlog spillover and how to handle sprint cancellation effectively.

4. Scrum Artifacts

Understanding Scrum artifacts is crucial for Scrum success. In this section, you'll delve into the Product Backlog, Sprint Backlog, and Increment through engaging activities like the "Crime Teller" game. This will help you learn how to create and maintain a well-formed product backlog, refine it effectively, and engage in Product Backlog Refinement. You'll also examine the Definition of Done (DoD) and its importance in ensuring the quality and completeness of each product increment.

5. Sprint Execution and Planning

The coin game will guide you through the Scrum lifecycle, focusing on effective sprint planning and execution. You will learn how to link ceremonies to create meaningful sprint goals and address common challenges in sprint execution. The course also covers how to create and interpret burndown charts, which help monitor progress and make adjustments to improve sprint outcomes. By the end of this section, you will understand how to manage a sprint effectively and boost team collaboration.

6. Daily Scrum and Sprint Retrospective

Daily Scrums and Sprint Retrospectives are essential for maintaining team alignment and continuous improvement. The Marshmallow Tower game will help you explore the dynamics of daily stand-ups, including the critical questions asked during the meeting and the Scrum Master's facilitation role. The section also covers the importance of sprint retrospectives for continuous team improvement and the creation of action plans to address challenges faced during the sprint.

7. Definition of Done and Acceptance Criteria

Through the Crazy Juggler game, you will learn the importance of the Definition of Done (DoD) at various levels: user story, sprint, and release. You'll understand how DoD and acceptance criteria are used to assess when work is truly completed. The course emphasizes the risks of having an ill-defined DoD and provides practical steps for creating a comprehensive checklist to ensure clarity and quality in deliverables.

8. Release Planning

Release planning is another critical area of the curriculum. Using the Human Knots game, you will learn the steps involved in effective release planning, including identifying release goals, defining features, and managing multiple teams working on the same backlog. The course also introduces the concept of Minimum Viable Product (MVP) and explores the significance of release burndown charts in tracking progress.

9. Sprint Burndown and Release Burn-Up Charts

Through the Ballpoint game, you will get a hands-on understanding of how to track sprint progress using burndown charts. You'll also explore release burn-up charts, learning their benefits and how they can be used to monitor progress and adjust plans as needed. You will gain insights into how these tools help teams visualize work completed versus work remaining.

10. Product Planning

The curriculum concludes with an overview of product planning. You will learn how to define a product vision, create a product roadmap, and prioritize features for development. The course also covers techniques for creating a product backlog, identifying Minimum Releasable Features (MRFs), and preparing for successful product releases.

Certified Scrum Master® (CSM) Certification Outlook

Flexible Learning Options:

Choose what fits your schedule! Attend classes on weekdays or weekends, and select from morning or evening sessions to accommodate your personal commitments.

Class Rescheduling Flexibility: Never miss a session! If you're unable to attend, you can easily switch to another batch that fits your availability.

Dedicated Learning Manager:

Get personalized support from a Learning Manager who is fully committed to answering all your questions and guiding you throughout the course.

Job Assistance: Receive dedicated job assistance, including resume building, interview preparation, and job placement support to help you land your dream role

Hands-On Projects and Real-World Simulations: Gain practical experience with industry-relevant projects and simulations, ensuring you can apply your knowledge to real-world scenarios.

Industry-Recognized Certification: Earn a certification that is recognized by top organizations, validating your expertise and helping you stand out in the competitive job market.

CSM Career Outlook and Industry Growth

- Career Growth & Demand: With Agile adoption increasing globally, the need for Scrum professionals is higher than ever. A report from the 15th State of Agile shows that 86% of organizations have embraced Agile, making Scrum expertise a highly sought-after skill. Scrum Masters play a critical role in this transformation, leading to expanded career opportunities across various industries
- Higher Earning Potential: CSM-certified professionals can command higher salaries compared to their non-certified peers. For instance, Scrum Masters in technology earn an average of \$95,000, while those in finance can earn up to \$102,000 annually. The certification not only boosts your resume but also enhances your bargaining power for higher-paying roles
- Global Recognition & Professional Credibility: The CSM certification is globally recognized, providing professionals with credibility and trust in the job market. Awarded by Scrum Alliance, it ensures that certified professionals are equipped with the necessary skills and mindset to succeed in Agile environments, making it a valuable investment for long-term career advancement

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